



Risk Disclosure Statement

Welcome to Ascot Park Hotel. Your safety and well-being are our top priorities during your stay. However, as with any travel and accommodation experience, there are certain risks involved. Please take a moment to read and acknowledge the following risk disclosure statement before finalising your reservation:

Property Risks: While we strive to maintain a safe environment, accidents and unforeseen incidents may still occur. These could include slips, falls, property damage, or equipment malfunctions. We encourage guests to exercise caution and follow all posted safety guidelines while on the premises.

Natural Disasters and Weather Conditions: Natural events like earthquakes, storms, or floods may occur without warning. Although our building is designed to withstand such events, some risks remain. We recommend that guests familiarise themselves with emergency exits and evacuation procedures.

Fire Safety: Our fire safety protocols include smoke detectors and fire extinguishers throughout the property. Nevertheless, fire hazards exist. Guests are urged to be cautious when using heating appliances and to smoke only in designated areas. The use of candles is strictly prohibited on the premises.

Recreational Activities and Amenities: Engaging in recreational activities or using amenities such as the swimming pool, gym, or bicycles comes with inherent risks. Guests are advised to use all equipment responsibly and within their personal limits. Misuse of equipment can lead to serious injury or even death.

Medical Emergencies: In the event of a medical emergency, we will assist in contacting emergency services and providing first aid where possible. For emergencies, please dial 111. Our location is corner of Tay Street &, Racecourse Road, Invercargill. AED is available at reception.

Security and Personal Belongings: While we have security measures in place to protect your belongings, we cannot be held responsible for any loss, theft, or damage to personal items. Guests are encouraged to, secure their doors, report any suspicious activity to our staff and if required you can store valuable items with our reception.